



SAILS Frequently Asked Questions Related to COVID-19

March 31, 2020

Q: How will students test if schools do not open for the remainder of the year?

A: SAILS staff is currently working to identify alternate testing plans for students if schools do not reopen. It is imperative that students continue working through the course content and be prepared for testing when the time comes.

Q: What if students run out of attempts on a quiz or get to a test and cannot proceed?

A: On March 12, 2020, SAILS staff made modifications to the course to allow students to continue working without the normal teacher interventions. All Quiz and Review assignments have been set to unlimited attempts. As students work through the material, they can skip over the Module Review, AI Quiz, and Module Test and continue working in the next module. Assignments still must be completed in order. The skipped assignments will have to be completed at a later date. The intent is for students to work through the homework and quiz assignments while they are away from school. They would then take the Module Review immediately before taking the Module Test when tests can be proctored in-person.

Q: Can teachers proctor student tests remotely?

A: No, SAILS is not considering remote proctoring. A rough estimate of number of tests for current students to complete SAILS is 11,400 tests. It is not feasible to remote proctor this many tests.

Q: If students cannot finish SAILS, will they still get their fourth math credit for graduation?

A: Decisions on grading and awarding credit are made at the school/district level. SAILS cannot withhold a student's credit in the high school course. However, we are hopeful that students who have started on the path to completing college remediation will continue to work in the course with the goal of testing when we are able to convene in person.

Q: Will the course still close on June 8, 2020?

A: SAILS is going to extend the course closing date through the summer to allow students time to complete in-person, proctored tests prior to starting college in the fall. Our goal is to help as many students as possible to become SAILS completers to allow them to begin college in credit-bearing math courses.

Q: What if my student does not have the technology at home to get into the course to work?

A: We understand that many students may not have devices or internet connectivity to access the course. SAILS does not have the technology to deploy to students, but we are hopeful that school systems are working on processes to help students in this area of need. We have also been made aware of some free internet services during this time of crisis. Please contact your local cable company or internet provider to see if that is an option in your area.

Q: Can teachers print SAILS assignments for student without technology/internet access?

A: You may print any assignment in SAILS, except for the tests. **Tests must not be printed.** If your system decides to provide hard-copy material to SAILS students, you will need to grade those assignments and provide feedback to students until they reach the 90% required for homework or the 80% required for quizzes and reviews. Once those scores have been reached, you should provide copies of the graded work to your Field Coordinator, who will have to enter the grades into our online system. (Teachers can contact the Field Coordinator for directions on printing assignments.)

Q: What if my student does not have access to a calculator to do the assignments?

A: There are several free scientific calculators online. One we have shared with teachers can be found at: <https://calcking.com/free-online-scientific-calculator/>

Q: What if my student does not remember how to get to the SAILS course?

A: The URL for the SAILS course is: <https://sailstn-mlpui.openclass.com/>

Q: What if my student does not remember his or her login information?

A: Teachers should have access to student usernames and passwords. Many teachers left some of their notes at school; so, if they need assistance in locating the information, they can reach out to their SAILS Field Coordinator.

Q: What if my student gets stuck and needs help with the math content?

A: There are multiple helps embedded in the course. Students have access to videos of a teacher explaining the content for the assignment. They also have access to Question Helps in the homework assignments for each problem. These helps explain how to solve the problem step-by-step. Additionally, their SAILS teacher is available to help them, if needed.

Q: How will we identify SAILS students for 2020-21 since many students will not have an ACT score?

A: SAILS is working on a set of guidelines that will help schools identify students who would be a good fit for SAILS. We understand that not all schools have the same measures for their students, and we are looking at multiple methods for determining fit.